

# PUBLIC NOTICE

## FRAUD ALERT

Our attention has been drawn to various complaints from our licensees that there are fraudsters soliciting money from them by masquerading as EPRA staff.

The fraudsters are asking the licensees to send them money in exchange for quick processing of license applications and reinstatement of purportedly suspended licenses.

**The Authority wishes to categorically state that all license application fees are payable through the following Authority's bank account or MPESA pay bill number and not to individuals.**

Account Name: **Energy and Petroleum Regulatory Authority**

Bank: **Kenya Commercial Bank**

Branch: **Moi Avenue**

A/c No. **1107180198**

Ref No. **Reference number generated from the licensing portal**

MPESA Paybill No. **899000**

Account number: **Reference number generated from the licensing portal/ ID number or company registration for new applicants**

Licensees are therefore advised to stay vigilant to avoid these extortionists and can verify their license status on EPRA's online portal. Additionally, licensees are advised not to share their usernames and passwords.

To confirm the authenticity of EPRA employees you can request any person claiming to be an EPRA employee to provide their ID number. Thereafter, send the ID number to 40850. For instance, type the word '**employee**' and the **ID number** e.g. *Employee 123456* and send the message to 40850. A confirmation message with employee details such as name, staff number and designation will be sent to your mobile phone number.

Alternatively, licensees can confirm the employee details through the Unstructured Supplementary Service Data (USSD) short code system (\*363#)

Licensees are encouraged to report suspected fraudsters to any police station or through the Authority's hotline number **0708 444 000** or **info@epra.go.ke**.

### Corporate Communications

Telephone: **2847000/200**

Hotline: **0709 336 000**

Email: [info@epra.go.ke](mailto:info@epra.go.ke)



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